

Date: July 15, 2022

TO: Sonoma State Campus Community

FR: David Chun, Associate Vice President for Information Technology; Nader Oweis, Chief of Police

RE: Campus 911 Emergency Temporary Service Disruption

Campus Community,

Sonoma State is experiencing a technical service disruption with our campus 911 emergency system. Although 911 calls are received by our Dispatch Center, a caller's location may not appear properly.

An AT&T technician is on campus and is actively working with members of the Information Technology Department to resolve the issue.

When dialing 911 or using an Emergency Blue Light Phone to report an emergency during this temporary disruption, callers must provide the precise location they are calling from so that the appropriate resources may be dispatched.

Non-emergency calls for service may be made by dialing 707.664.4444.

The campus community will be alerted once this temporary disruption is resolved.