

December 19, 2024

TO: Sonoma State Community
FR: Nader Oweis, Chief of Police
RE: AT&T calls to 911

We have been informed that AT&T is experiencing a network service issue impacting the ability to deliver the location of callers using AT&T Mobility wireless devices in our area for 911 calls. AT&T is engaged and working to fully isolate and resolve the issue. The specific cause of the service issue has not yet been determined.

As such, when dialing 911 to report an emergency, please stay on the line to confirm your location and telephone number with the dispatcher.